



**Back in the Saddle Again:**  
*Credentialing Conundrums Surrounding the Reentry Physician*

Elizabeth J. Korinek, M.P.H.  
Chief Executive Officer



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**Objectives**

- Understand the unique challenges faced by the medical staff when working with a physician who is returning to practice or resuming specific procedures or privileges after an absence
- Improve medical staff policies regarding credentialing physicians who have a 2+ year practice gap
- Identify resources or processes to support the physician's return to direct patient care activities or to his/her original scope of practice

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**What do you think?**

- Surgeon in an administrative position for 5 years; wants to rejoin his practice group at your facility
- A small hospital desperately needs pediatric coverage; internist on staff was boarded in IM/Peds 25 years ago; he is willing to sit for his pediatric boards
- OB/GYN left practice for 13 years raising children; she is divorcing and needs to resume practice
- A family physician in outpatient practice for 10 years; new practice requires him to provide inpatient care
- Orthopedic surgeon out of practice for 2.5 years following a car accident; ready to resume limited practice

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## Defining Terms

### Reentry

"A return to clinical practice in the discipline in which one has been trained or certified following an extended period of clinical inactivity not resulting from discipline or impairment"

*AMA - State Medical Licensure Requirements and Statistics 2011*

### Key Points

- Returning to the same specialty
- Left practice **voluntarily**
  - Not due to disciplinary action
- Extended period of time

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### Reentry Physician

Voluntary Absence



### Not a Reentry Physician

Changing Specialty,  
Competence Questions,  
Sanctions or Disciplinary Actions



*Competence assessment programs or more rigorous processes are available to help in these situations*

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## Physicians returning to practice...



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Family responsibilities...



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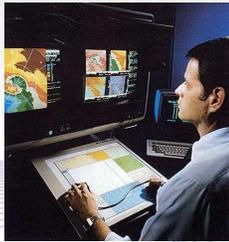
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Other careers...



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Financial issues...



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### Extended illness...



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### Emerging trend: changing practice scope



#### Seeking to resume/change scope of practice

- Refresh skillsets they have not used in several years
- Often due to change in employment or practice requirements
- Do not fit traditional reentry definition but present the same credentialing conundrums

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### Reentry physicians: Who are they?

#### AMA survey of inactive physicians (< age 65)

1,162 respondents; 36% response rate

- 37.5% fully retired
- 43% not currently active
- 19.5% reentered practice
  
- 43% female; 57% male
- 40% primary care

A national survey of 'inactive' physicians in the United States of America: implications to reentry  
Jewett et al. Human Resources for Health 2017, 9:7

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### Reentry physicians: Who are they?

AMA Survey: Respondents *currently inactive*

Length of time out of practice

< 1 year:	6.7 %	}	<b>18.5%</b>
1-2 years:	11.8%		
3-4 years:	19.1%	}	<b>81.5%</b>
5-10 years:	38.3%		
>10 years:	24.1%		

*60% had been out of practice for 5 years or more*

A national survey of 'inactive' physicians in the United States of America: enclivements to reentry  
Levett et al. Human Resources for Health 2013-14

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National focus on physician reentry

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### Changing demographics

Aging Physician Population

- 30% active licensed physicians are >60 years old
- 52% active licensed physicians are >50 years old

Changing gender distribution

- 34% of female physicians are <40 years old
- 19% of male physicians are <40 years old

*More physicians will be retiring or reducing scope of practice  
More physicians are taking breaks from practice*

FSMB Census of Actively Licensed Physicians 2016

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## U.S. faces shortage of physicians

78% of hospital executives report physician shortages

- 83% of hospital leaders are "extremely concerned" or "somewhat concerned" about clinical staff vacancies

AMR Healthcare, *Clinical Workforce Survey 2013*

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## The greater good

*"Communities, patients, practices and healthcare systems benefit tremendously from helping good physicians return to clinical practice..."*

*It is both appropriate and potentially more cost-effective to facilitate a physician's return to practice than to recruit a new physician."*

**Holly Mulvey, M.A.**

Physician Reentry into the Workforce Project

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## That sounds great but...

*"People say it's like riding a bike, but that's not true. Technology changes, methods change, medications change...quickly."*



**Pat Eller, CPMSM**  
Manager, Medical Staff Services  
Erlanger Health System  
Member Tennessee Board of Medical Examiners

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### Skills fade

- Substantial evidence that time out of practice does impact an individual's skills
  - Declines occur over periods ranging from 6 to 18 months, according to a curve, with steeper decline at the outset and more gradual decline as time passes
- Some activities can mitigate skills fade
  - Keeping in touch with peers, staying aware of developments, etc.
- The higher the level of learning and proficiency prior to the break from work, the higher the level of retained skill
- Self-assessment of competence *does not necessarily match* the findings of objective assessments

Graduate Medical Council, UK, Skills Fade Review.  
<http://www.gmc-uk.org/about/research/26013.asp>

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### Preparation to return to practice

AMA Survey: Respondents **reentered practice**

Activities completed to prepare for return to practice\*:

- Live CME 22%
- Online CME 16%
- Shadowing a physician 11%
- Formal reentry program 3.1%
- Mini-residency 2.2%
- Other 16%

37% reported they had prepared before reentering medicine...

**2/3rds did not report any preparation to return to practice**

A national survey of 'inactive' physicians in the United States of America: enforcements to reentry  
 Jewett et al Human Resources for Health 2011; 9

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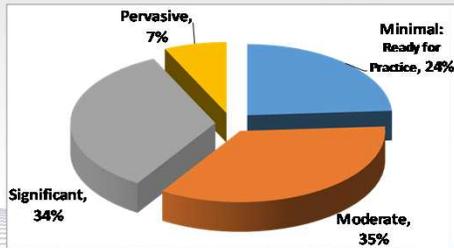
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### Educational needs: Reentry physicians



Characteristics and Clinical Abilities of Reentry Physicians: Elizabeth S. Graca, M.D. et al  
 Journal of Continuing Education in the Health Professions 2011  
 Reprinted: Journal of Medical Regulation 2011

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### Clinical abilities of reentry physicians

- Many reentry physicians *are not ready* to “jump into” practice
  - 25% demonstrated current competence;
  - 75% needed educational support
- Increasing *age* and *time away from practice* correlate with more educational needs
- Physicians *can successfully return* to practice
  - Educational support is important!

Characteristics and Clinical Abilities of Reentry Physicians: Elizabeth S. Gracer M.D. et al. Journal of Continuing Education in the Health Professions 2011. Reprinted: Journal of Medical Regulation 2011

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### Case Study: Recovery



- Anesthesiologist
- Left practice 7 years ago due to substance abuse
- Clean for 5 years
- Worked in pharmaceutical industry
- Seeking to resume practice

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### Case Study: Family obligations



- Pediatrician
- Left practice to raise young children (out 4 years)
- Recently passed boards
- Returning to part-time practice

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### Case Study: Helping hand



- 64 year-old Family Physician
- Left practice in good standing 2.5 years ago
- Now wants to help out
- Recruited by small hospital to oversee PAs 2 weekends/month
- Seeking license in state where hospital is located

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### Case Study: Privileging screen



- APN out of practice for 1 year did not meet specific clinical privileging requirements
- Medical center referred for privileging screen

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### Barriers to reentry

- Licensure
- Credentialing
- Specialty board certification
- Professional liability insurance
- Practice circumstances and logistics
- Finding practice location
- Readiness to return

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### Roadmap to Reentry

The Roadmap provides direction for

- Clinicians seeking to navigate the process of reentry after an absence
- Stakeholders to facilitate their work with reentry clinicians



<http://www.cpepdoc.org/wp-content/uploads/2016/11/CPEP-Resource-The-Roadmap-to-Reentry.pdf>

FOUNDED BY CONVEYING FOR COLORADO GRANT FROM THE COLORADO TRUST

American Academy of Pediatrics



CPEP The Center for Pediatric Board Certification

DEDICATED TO THE HEALTH OF ALL CHILDREN

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### State licensure requirements

- Most state licensing boards have reentry licensure policies
- Most common cut off is 2 years out of practice
- Requirements vary
  - Demonstration of competence (testing)
  - CME
  - Submission of reentry plan
  - Preceptorship
  - Formal reentry program

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### Credentialing and privileging

- Explanation of chronological gaps in education, training, or work history
- Handle exceptions on a case-by-case basis
- Minimum criteria for privileges usually include:
  - Documentation of training (residency, fellowship or other training) and/or
  - Performance of a minimum number of procedures within the previous 24 months

*This can be a significant barrier for a clinician who has been out of practice for a number of years*

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### Credentialing conundrum

*The physician needs to gain direct patient care experience*

But they don't fit the profile

Not a student...

Not a resident...

Not a new grad...

No recent experience...




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### Expanding scope of practice

Currently practicing physicians who are requesting to resume privileges after years away from a practice area

- Face the same barriers to resuming skills
- Present the same challenges for the credentialing
- Must meet the same criteria for privileging

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### Planning a break from practice...

*If someone on your staff is thinking about taking a break, it helps to plan ahead*

#### Resources

The Physician Reentry Inventory  
<http://physician-reentry.org/wp-content/uploads/AAPReentryInventory.pdf>

What Employers Need to Know 2015  
<http://physician-reentry.org/wp-content/uploads/PhysicianReentryEmployers2015.pdf>

*Physician Reentry into the Workforce Project*

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### Returning to practice: Initial questions to ask

Did you leave practice in good standing?  
*i.e., without any disciplinary action, suspension, restriction from a medical board, hospital or other oversight organization?*  
• If no, you may want to suggest the physician complete a competence assessment or more rigorous process

Do you have a license to practice medicine in the state where you live/plan to practice?  
• If no, advise the physician to check with the state medical board to find out about requirements for licensure

Have you done anything to prepare for reentry?  
• If no, advise them to *start now* – begin studying, doing board review courses, shadowing

Do you have a plan for your reentry process? Has someone agreed to proctor you?  
• If no, suggest they begin networking, create a written plan or consider enrollment in a formal reentry program

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### The BIG Question

Are they ready to return to practice?



*"Nurse, get on the Internet, go to Surgery911.com, scroll down and click on the 'Are You Lost?' icon."*

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### Issues to consider in medical staff policies

- Determine how to demonstrate current competence
  - What criteria or processes can used to determine current competence?
- Determine educational needs
  - What criteria will be used to determine educational needs?
    - The physician may self-identify needs
    - There may be additional needs of which the physicians unaware
- Determine how to prepare to resume practice
  - Who is responsible for approving a reentry process including what resources are needed and content to cover?
  - How can the physician reacquire technical skills?
- Determine how to know the process is successfully completed
  - How do you document that the physician is ready to resume practice?

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### Paths to reentry: *Self-guided process*

- Clinician undertakes self study and other activities to prepare for practice, including
  - Review courses or on-line reading
  - Board certification preparation
  - Shadowing/volunteer
  - Identifies preceptor or consultation resources
- FPPE process of proctoring as physician resumes practice
- Best if written structured plan
  - Timelines, levels of independence, amount of proctoring

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### Paths to reentry: *Reentry Programs*

*A means to address the questions of both the clinician and the hospital/employer*

- Inform hospital about the clinical competence of professional returning to practice
- Assist the clinician in the preparing for transition to practice
- Provide documentation/record of vetting/training process

*Ensure patient safety while supporting safe return to practice*

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### Several reentry programs available in U.S.

*Process and costs vary*

#### Initial educational needs assessment (evaluation)

- Some may begin with evaluation (1-2 days) to determine competence and direct education
- Others do not complete initial assessment

#### Educational components may include:

- CME: on-line; home study; in-person classes
- Observation (shadowing) in clinical setting
- Hands-on clinical experience in supervised setting (academic or community-based)

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### Reentry evaluation (needs assessment)



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### Why start with an evaluation?

- Means to demonstrate competence and assess readiness to resume practice
- Serves as a foundation and provides direction for educational efforts
- Determines the level of oversight needed
- Provides objective basis for initial privileging
- Overcomes lack of insight inherent in self-assessment

*Let's you know if the physician has the basic skills needed to practice with safety*

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### Reentry education

Practice-based educational experiences  
*Completed in a community facility or in an academic setting*

- **Point of Care Education**
  - Supervised patient care as participant updates technical skills and knowledge
  - Gradually increase levels of independence
- **Transitional Clinical Experience**
  - Independent

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### Pipeline for physician reentry



- Reentry process takes 4 to 12 months
- Physician may have medical license to practice
- In some programs, the physician begins providing patient care early in this process

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REENTRY PROGRAM		
Participant Outcomes 2015-2017		
Status	# Rec'd License or Employment	%
No	5	15%
Unknown	2	6%
<b>Yes</b>	<b>27</b>	<b>79%</b>
Grand Total	34	100%

\*Excludes 10 participants still in process with CPEP

Statistics from CPEP Reentry to Clinical Practice Program

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**Value of reentry plan**  
(either self-guided or with reentry program)

- Provides clear plan and expectations for all involved
- Sets specific and measurable goals
- Helps clinician:
  - Gain confidence
  - Reduce second guessing
  - Develop consulting relationships
  - Create trust among colleagues and staff
- Helps ensure patient safety and may reduce liability

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**Use FPPE process**

- Use FPPE process to monitor progress
  - May overlap with Reentry Plan objectives
  - Would be more intensive than usual FPPE process
- FPPE could include
  - Proctoring and direct observation of care
  - Case reviews for specific time period or number of cases, or of specific procedures/diagnoses
  - Consulting arrangements and check-ins
  - Monitoring performance data

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**Case Study: Recovery**  
*Anesthesiologist – Substance Abuse*



**Assessment Findings**

- Good foundation of knowledge and judgement
- Educational needs
  - Pharmacology
  - Lacked familiarity and experience with new airway devices and technology
- Recognized limitations

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**Case Study: Recovery**  
*Anesthesiologist – Substance Abuse*



**Reentry Education Plan**

- Prior to initiating patient care
  - Review courses
  - Difficult airway course
- Point of Care Experience
  - Shadowing (20 cases)
  - Direct supervision
  - Concurrent case review (30 cases)

**Outcome**

- Hired by University as faculty member

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**Case Study: Family obligations**  
*Pediatrician – Stay at Home Mom*



**Assessment Findings**

- Knowledge gaps
- Judgement marred by lack of confidence
  - Lacked experience to allow her to apply knowledge in practical setting

**Reentry Education Plan**

- Participated in structured education, including initial supervision

**Outcome**

- Resumed practice

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**Case Study: Helping hands**  
*Family Physician – Returning to Practice*



**Assessment findings**

- Inadequate knowledge/judgment
- Said she would ask PAs and pharmacists if she wasn't sure what to do
- Cognitive function screen results poor
- Did not demonstrate ability to practice with skill and safety

**Outcome**

- Withdrew

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### Case Study: Privileging screen

*APN seeking to resume OB privileges*



**Screen components**

- 1 clinical interview
- High fidelity obstetric simulation test of
  - Normal delivery,
  - Delivery with shoulder dystocia
  - Post-partum hemorrhage
- Fetal monitor strip (FMS) interpretation exercise

**Educational Recommendations**

- FMS review course

**Outcome**

- Credentialed and is working on the labor deck

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### Summary

- Reentry physician can be an important resource to meet staffing needs
- Provide information to physicians considering a leave to help them plan ahead and retain skills
- Set clear policies related to physicians who do not meet privileging criteria
- Reliance on physician self-assessment may be problematic
- Patient safety is paramount
- Formal, structured evaluation and education resources are available if needed

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**Directory of Reentry Programs**

Physician Reentry into the Workforce Project  
<http://physician-reentry.org/program-profiles/reentry-program-links/>

AMA website page on Physician Reentry  
<http://www.ama-assn.org/ama/pub/education-careers/finding-position/physician-reentry.page>



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**Additional resources**

- **AMA Physician Reentry**  
<http://www.ama-assn.org/ama/pub/education-careers/finding-position/physician-reentry.page>
- **Physician Reentry into the Workforce Project**  
[www.physicianreentry.org](http://www.physicianreentry.org)
- **ACOG Reentry Statement and Resources**  
<http://www.acog.org/Resources-And-Publications/Committee-Opinions/Committee-on-Patient-Safety-and-Quality-Improvement/Re-entering-the-Practice-of-Obstetrics-and-Gynecology>
- **CPEP Roadmap to Reentry**  
<http://www.cpepdoc.org/wp-content/uploads/2016/11/CPEP-Resource-The-Roadmap-to-Reentry.pdf>



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**Questions!**

Elizabeth J. Korinek, M.P.H  
[bkorinek@cpepdoc.org](mailto:bkorinek@cpepdoc.org)  
[www.cpepdoc.org](http://www.cpepdoc.org)  
303-577-3232 x 0



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