**Physician Leadership “Boot Camp”: What Every Physician Leader Needs to Know**

**One Day Boot Camp Program**

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**Goal: To provide training that will enable new and experienced physicians to lead effectively**

**7:00-8:00 AM: Registration and Continental Breakfast**

**8:00-8:45 AM: Moving from an Effective Clinician to an Effective Leader**

Objective: Understand the skills that must be acquired to be an effective leader

Objective: Understand the difference between clinical and systems problem solving

**8:45-9:30 AM: How to Run an Effective Meeting**

Objective: Learn how to manage routine and controversial issues through appropriate meeting management

Objective: Learn how to make meetings ruthlessly relevant

**9:30-10:00 AM: Roles and Responsibilities-Medical Staff, Management, and Board**

Objective: Understand the key roles and responsibilities of Department Chairs, Credentials/Peer Review/MEC Committee members and Medical Staff Officers

Objective: Understand the legal relationship between the medical staff, management and the board

**10:00-10:15 AM: Break**

**10:15-11:00 AM: How to Manage Conflicts and Conflicts of Interest-The most important leadership skill you may ever learn!**

Objective: Learn how to move away from power and position towards interest and principle based negotiation

Objective: Learn how to manage ‘opposing truths’ rather than telling someone ‘what to do’

**11:00-12:00 PM: How to Manage Physician Performance and Avoid Corrective Action-Case Studies and Lessons Learned**

Objective: Understand the steps to take to avoid corrective action and optimize physician performance

Objective: Understand why it is better to manage performance proactively rather than reactively

**12:00-12:30 PM: Lunch Break**

**12:30-2:00 PM: What every Physician Leader should know about Credentialing and Privileging**

Objective: Understand the difference between credentialing and privileging

Objective: Learn how to address credentialing and privileging challenges that may place physicians, patients, and the organization at risk

Objective: What physician leaders need to know about OPPE and FPPE

**2:00-3:00 PM: What every Physician Leader should know about Peer Review**

Objective: Learn how to move peer review away from the identification of negative outliers towards the improvement of individual and aggregate care

Objective: Learn how to create a criteria based peer review system that minimizes conflict, conflict of interest and optimizes transparency and fairness

**3:00-3:15 PM: Break**

**3:15-4:00 PM: How to Manage Behavioral Issues and other Thorny Problems**

Objective: Learn how to manage behavioral and conduct issues that have a significant impact on patient safety

Objective: Learn how to manage chronic behavioral issues when the usual proactive steps don’t work

**4:00 PM: Adjournment**