**WAMSS 2021 Virtual Conference Schedule**

**(All times are in Pacific Time Zone)**

**Tuesday, April 20, 2021**

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| **Time** | **Event** | **Instructor** | **CE** |
| 8:30 A-4:00 P | Provider Enrollment 101 | Phillip Iverson, BA, CPCS, CPMSM  Naomi Paul, PESC  Kim Arakawa  Correen Henriksen  Kristy Dellinger | 7 WAMSS |
| 8:30 A-4:00 P | Accreditation Standards Review Workshop | April Logan, CPCS  Ismat Rajabali, CPCS | 7 NAMSS |
| 12:00 P-1:00 P | Pre-Conference attendees Virtual Lunch with WAMSS Board | | |

**Wednesday, April 21, 2021**

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| **Time** | **Event** | **Speaker** | **CE** |
| 8:15 A-8:25 A | Welcome and Drawings | Shannon Rochon, CPCS |  |
| 8:25 A-8:30 A | Gold Sponsor Presentation- PCG Software | Chief Operating Officer Andria Jacobs, RN, MS, CEN, CPH |  |
| 8:30 A-10:30 A | Keynote Thriving Through Change | Rachelle Strawther, Ed.D., M.A. | 2 NAMSS |
| 10:30 A-10:40 A | Break |  |  |
| 10:40 A-11:40 A | Telemedicine | Frances Gough, MD | 1 NAMSS |
| 11:40 A-12:40 P | Lunch on your own | - |  |
| 12:40 P- 12:45 P | Gold Sponsor- MD Staff | Nino Limatola |  |
| 12:45 P-1:45 P | Current Events and COVID19 Update | Erin Muellenberg, JD, CPMSM | 1 NAMSS |
| 1:45 P-2:45 P | NCQA Credentialing Best Practices and Keys to Success | Cindy Allen-Fedor, RN, MPA, CPHQ, ACM | 1 NAMSS |
| 2:45 P-2:55 P | Break |  |  |
| 2:55 P-3:55 P | DEA- Working under State of Emergency | Drug Enforcement Administration | 1 NAMSS |
| 4:00 P-5:00 P | This is Your Life | Erin Muellenberg, JD, CPMSM | 1 NAMSS |

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**Thursday, April 22, 2021**

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| **Time** | **Event** | **Speaker** | **CE** |
| 8:15 A-8:30 A | Welcome and Drawings | Shannon Rochon, CPCS |  |
| 8:30 A-9:30 A | 2021 Legislature Updates and Advocacy | Katie Kolan, JD | 1 NAMSS |
| 9:35 A-10:35 A | Physical Therapy Identity Crisis- What is a physical therapist and diversity within our profession | M. Shannon O'Kelley, MPT | 1 NAMSS |
| 10:35 A-10:45 A | Break |  |  |
| 10:45 A-11:45 A | Pharmacy | Jeff Rochon, PharmD, FAPhA | 1 NAMSS |
| 11:45 A- 12:00 P | Transition to Membership Meeting | | |
| 12:00 P-1:30 P | WAMSS Annual Membership Meeting Lunch |  |  |
| 1:30 P-1:40 P | Break |  |  |
| 1:40 P-2:40 P | Combining Credentialing and Payor Enrollment Functions | Amy Lyons, CPCS, CPMSM, MBA Amanda Walker, CPCS | 1 NAMSS |
| 2:40 P-2:55 P | Break |  |  |
| 2:55 P-3:55 P | Interstate Medical License Compact | Marisa Courtney | 1 NAMSS |
| 4:00 P-5:00 P | What you want to know about a CVO | Tawna Miles Knight, CPCS | 1 NAMSS |

**Friday, April 23, 2021**

Two Tracks to Select:

CMS/Noridian or Leadership

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| **Time** | **Event** | **Speaker** | **CE** |
| 8:15 A-8:25 A | Welcome and Drawings | Shannon Rochon, CPCS |  |
| 8:30 A-11:30 A | CMS and Noridian | Nyetta Patton  Tammy Ewers  Julie Schroeder | 3 NAMSS |
| 8:30 A-10:30 A | Whether One or Many You are Called to Lead | Phillip Iverson BA, CPCS, CPMSM Cole Rodgers | 2 NAMSS |
| 10:30 A-11:30 A | Management, Resulting in Higher Employee Retention | Anna Salviejo-Meyers, BA, CPCS, CPMSM | 1 NAMSS |
| 11:35 A-11:55 A | Review and Closing Drawings | Shannon Rochon, CPCS |  |