

Carrienne Dockter, CPCS, CPMSM is a Credentialing Director for a multi-state Health Plan, providing services to Medicaid, Medicare, and Marketplace enrollees in 21. She has been in the Medical Staff Services field for 20 years holding jobs in both Delegation Oversight and Credentialing areas.

Carrienne started as an Administrative Assistant in the Credentialing Department at a local hospital and 4 years later moved to Delegation Oversight with a multi-state health plan. After 15 years in Delegation Oversight roles, she returned to the Credentialing Department. As a result of these varied job experiences, she has a wide range of knowledge of regulatory and accreditation requirements including NCQA, CMS, TJC, and state and Federal Medicaid.

As a part of her effort to remain current on standards, Carrienne chairs the Washington Credentialing Standardization Group (WCSG). WCSG provides a forum for Medical Staff Services Professionals to discuss current issues related to credentialing, recredentialing, and monitoring of practitioners. WCSG also maintains the WA Practitioner Application (WPA).

She has been an active member of WA Association of Medical Staff Services (WAMSS) since 2002 and has been teaching the WAMSS Credentialing Basics class with various co-presenters since 2014. This year with the support of the WAMSS Board of Directors, Carrienne and her co-presenter Amy Tangonan have increased offerings to 3 times each year, with the hope of offering quarterly sessions.

Carrienne earned her BA from Western Washington University in 1999, her CPCS in November of 2004, and CPMSM in October of 2012. She served two terms as the WAMSS Secretary, two terms as the WAMSS Communications Committee Chair, three terms as Co-Chair of the WCSG Shared Delegation Audit team, has Chaired the WCSG since 2017, and won the WAMSS Margaret Geering Award in 2015.