



**45th Annual Education Conference
Journey to Greatness - Leading the Pack**

Wednesday, April 24			
Time	Event	Speaker	Function Space
7:00A - 8:00A	Registration / Full Breakfast / Exhibitors		Chehalis BC
8:00A - 8:15A	Opening/Welcome Remarks	Ismat Rajabali, CPCS, Conference Chair	Chehalis BC
8:15A - 9:45A	Keynote: Collaborative Leadership: Communication Tools for Effective Teams	Dr. Katherine Greenland	Chehalis BC
9:45A - 10:15A	Snack Break - Exhibitor Hall Open		Main Area
10:15A - 11:15A	General Session: Washington Medical Commission - Regulations in WA: Licensing, Complaints, and Discipline	Micah Mathews and Marisa Courtney	Chehalis BC
11:15A - 12:15P	General Session: Maximizing Efficiency: AI Applications in Medical Staff Services	Donna Goestenkers, CPMSM, EMSP	Chehalis BC
12:15P - 1:15P	Lunch Provided BACKYARD BBQ / Exhibitor Hall Open		Chehalis BC
1:15P - 2:15P	MS Track: The Washington Physicians Health Program: Partnering for Success	Chris Bundy, MD, MPH	Chehalis BC
1:15P - 2:15P	PE Track: Charting the Course: Mapping the Provider Enrollment Process	Donna Goestenkers, CPMSM, EMSP and Yesenia Servin, CPMSM, PESC	Chehalis F
2:15P - 3:15P	MS Track: Peer Review - The Role and Importance of Progressive Discipline	Erin Muellenberg, JD, CPCS, CPMSM	Chehalis BC
2:15P - 3:15P	PE Track: Strategies for Success: Streamlining Provider Enrollment	Donna Goestenkers, CPMSM, EMSP and Yesenia Servin, CPMSM, PESC	Chehalis F
3:15P - 3:45P	Snack Break - Exhibitor Hall Open		Main Area
3:45P - 4:45P	General Session: Physician Engagement and Alignment-What Works and What Doesn't	Jon Burroughs, JD, MD, MBA	Chehalis BC
6:00P - 9:00P	Welcome Reception - Bingo (3 PRIZES) / DINNER BUFFET / BEVERAGE		Main Area
Thursday, April 25			
Time	Event	Speaker	Function Space
7:00A - 8:00A	Attendee Full Breakfast / Exhibitors		Chehalis BC
8:00A - 8:15A	Opening/Welcome Remarks	Ismat Rajabali, CPCS, Conference Chair	Chehalis BC
8:15A - 9:15A	Keynote: Transformative Leadership & the Role of Failure	Renée Jensen, FACHE, CEO	Chehalis BC



9:15A - 10:15A	General Session: How we can Succeed in Healthcare Transformation	Jon Burroughs, JD, MD, MBA	Chehalis BC
10:15A - 10:30A	Snack Break - Exhibitor Hall Open		Main Area
10:30A - 12:00P	General Session: Mock Fair Hearing: What to Expect	Erin Muellenberg, JD, CPCS, CPMSM and John Synowicki, JD	Chehalis BC
12:15P - 1:15P	WAMSS Membership Annual Meeting Lunch	Heidi Martinez, CPCS, President	Chehalis BC
1:30P - 2:30P	MS Track: Introduction to Credentialing - Beyond the Basics	Carrienne Dockter, CPCS, CPMSM	Chehalis BC
1:30P - 2:30P	PE Track: Merge Ahead: Integrating Credentialing & Provider Enrollment Functions	Donna Goestenkors, CPMSM, EMSP and Yesenia Servin, CPMSM, PESC	Chehalis F
2:30P - 2:45P	Snack Break - Exhibitor Hall Open		Main Area
2:45P - 3:45P	MS Track: The Well-Being Committee: Are we hiding too much?	Erin Muellenberg, JD, CPCS, CPMSM	Chehalis BC
2:45P - 3:45P	PE Track: Behavioral Health Workforce Expansion	Tammy Ewers, CPC, Noridian Healthcare Solutions	Chehalis F
3:45P - 4:45P	General Session: Washington Legislative Updates	Katie Kolan, JD	Chehalis BC
	Dinner on own		
Friday, April 26			
Time	Event	Speaker	Function Space
7:00A - 8:00A	Attendee Full Breakfast / Exhibitors		Chehalis BC
8:00A - 8:15A	Opening/Welcome Remarks	Ismat Rajabali, CPCS, Conference Chair	Chehalis BC
8:15A - 9:30A	General Session: This is your life "How Can We Help You" Clinics, Health Plans, Provider Enrollment, Hospitals and CVO's!	This is your life Team	Chehalis BC
9:30A - 10:30A	General Session: Advocacy	Erin Muellenberg, JD, CPCS, CPMSM	Chehalis BC
10:30A - 11:00A	Long Break to Check Out		
11:00A - 12:00P	General Session: This is your life "How Can We Help You" Clinics, Health Plans, Provider Enrollment, Hospitals and CVO's!	This is your life Team	Chehalis BC
12:00P - 12:30P	Closing Remarks and Free Conference Drawing	Ismat Rajabali, CPCS	Chehalis BC