



**2024 Annual Education Conference
Journey to Greatness - Leading the Pack**

Wednesday, April 24			
Time	Event	Speaker	Function Space
7:00A - 8:00A	Registration / Full Breakfast / Exhibitors		Chehalis BC
8:00A - 8:15A	Opening/Welcome Remarks	Ismat Rajabali, CPCS, Conference Chair	Chehalis BC
8:15A - 9:45A	Keynote: Collaborative Leadership: Communication Tools for Effective Teams	Dr. Katherine Greenland	Chehalis BC
9:45A - 10:15A	Snack Break - Exhibitor Hall Open		Main Area
10:15A - 11:15A	General Session: Washington Medical Commission - Regulations in WA: Licensing, Complaints, and Discipline	Micah Mathews and Marisa Courtney	Chehalis BC
11:15A - 12:15P	General Session: Maximizing Efficiency: AI Applications in Medical Staff Services	Donna Goesten Kors, CPMSM, EMSP and Yesenia Servin, CPMSM, PESC	Chehalis BC
12:15P - 1:15P	Lunch Provided BACKYARD BBQ / Exhibitor Hall Open		Chehalis BC
1:15P - 2:15P	MS Track: The Washington Physicians Health Program: Partnering for Success	Chris Bundy, MD, MPH	Chehalis BC
1:15P - 2:15P	PE Track: Charting the Course: Mapping the Provider Enrollment Process	Donna Goesten Kors, CPMSM, EMSP and Yesenia Servin, CPMSM, PESC	Chehalis F
2:15P - 3:15P	MS Track: Peer Review - The Role and Importance of Progressive Discipline	Erin Muellenberg, JD, CPCS, CPMSM	Chehalis BC
2:15P - 3:15P	PE Track: Strategies for Success: Streamlining Provider Enrollment	Donna Goesten Kors, CPMSM, EMSP and Yesenia Servin, CPMSM, PESC	Chehalis F
3:15P - 3:45P	Snack Break - Exhibitor Hall Open		Main Area
3:45P - 4:45P	General Session: Physician Engagement and Alignment-What Works and What Doesn't	Jon Burroughs, MD, MBA, FACHE, FAAPL	Chehalis BC
6:00P - 9:00P	Welcome Reception - Bingo (3 PRIZES) / DINNER BUFFET / BEVERAGE		Main Area
Thursday, April 25			
Time	Event	Speaker	Function Space
7:00A - 8:00A	Attendee Full Breakfast / Exhibitors		Chehalis BC
8:00A - 8:15A	Opening/Welcome Remarks	Ismat Rajabali, CPCS, Conference Chair	Chehalis BC
8:15A - 9:15A	Keynote: Transformative Leadership & the Role of Failure	Renée Jensen, FACHE, CEO	Chehalis BC



9:15A - 10:15A	General Session: How we can Succeed in Healthcare Transformation	Jon Burroughs, MD, MBA, FACHE, FAAPL	Chehalis BC
10:15A - 10:30A	Snack Break - Exhibitor Hall Open		Main Area
10:30A - 12:00P	General Session: Mock Fair Hearing: What to Expect	Erin Muellenberg, JD, CPCS, CPMSM and John Synowicki, JD	Chehalis BC
12:15P - 1:15P	WAMSS Membership Annual Meeting Lunch	Heidi Martinez, CPCS, President	Chehalis BC
1:30P - 2:30P	MS Track: Introduction to Credentialing - Beyond the Basics	Carrienne Dockter, CPCS, CPMSM	Chehalis BC
1:30P - 2:30P	PE Track: Merge Ahead: Integrating Credentialing & Provider Enrollment Functions	Donna Goesten Kors, CPMSM, EMSP and Yesenia Servin, CPMSM, PESC	Chehalis F
2:30P - 2:45P	Snack Break - Exhibitor Hall Open		Main Area
2:45P - 3:45P	MS Track: The Well-Being Committee: Are we hiding too much?	Erin Muellenberg, JD	Chehalis BC
2:45P - 3:45P	PE Track: Behavioral Health Workforce Expansion	Tammy Ewers, CPC, Noridian Healthcare Solutions	Chehalis F
3:45P - 4:45P	General Session: This is your life "How Can We Help You" Clinics, Health Plans, Provider Enrollment, Hospitals and CVO's!	This is your life Team	Chehalis BC
	Dinner on own		
Friday, April 26			
Time	Event	Speaker	Function Space
7:00A - 8:00A	Attendee Full Breakfast / Exhibitors		Chehalis BC
8:00A - 8:15A	Opening/Welcome Remarks	Ismat Rajabali, CPCS, Conference Chair	Chehalis BC
8:15A - 9:30A	General Session: Washington Legislative Updates	Katie Kolan, JD	Chehalis BC
9:30A - 10:30A	General Session: This is your life "How Can We Help You" Clinics, Health Plans, Provider Enrollment, Hospitals and CVO's!	This is your life Team	Chehalis BC
10:30A - 11:00A	Long Break to Check Out		
11:00A - 12:00P	General Session: Advocacy	Katie Kolan, JD	Chehalis BC
12:00P - 12:30P	Closing Remarks and Free Conference Drawing	Ismat Rajabali, CPCS	Chehalis BC